

## **Alabama Certification Patient Account Representative "CPAR"**

2009 was another successful year. We had 149 sit for the exam and out of those 111 passed the CPAR exam. Wow a 74% pass rate! Great job!

I want to personally thank those at each location that volunteered their time to host a coaching and test site for 2009. Without your support, this program would not be successful. Most importantly, with your support, we could not provide the education and personal growth needed for the healthcare professionals throughout the state of Alabama.

Thank you again for your continued support!

### **2009 Coaching and Test Locations**

#### **Mobile Infirmary Medical Center**

Jennifer Bartlett  
Janet Wilson  
Dyanne Reagan

#### **The SSI Group**

Host Location

#### **Marshall Medical Center South**

Jo Ann Hudspeth

#### **DCH Health System**

Mike Wilson  
Jennie Gamble

#### **Grove Hill Memorial Hospital**

Elaine Averett

#### **Southeast Alabama Medical Center**

Ericka Chancey

#### **St. Vincent's East**

Johnathan Bedell

#### **Northeast Alabama Regional Medical Center**

Bruce Turner

#### **Medical Center Barbour**

Renae Fleming

#### **Trinity Medical Center**

Host Location

#### **Baptist Health Montgomery**

Dean Miller  
Wanda James

### **CPAR Exam Information**

The CPAR exam is administered twice each year, once in the spring and again in the fall. Coaching sessions are held in multiple locations throughout the state to prep for the exam.

Directors and Managers, this is where we need your help! For those receiving a CPAR certificate and recognition, we will return those to each facility for the Directors and/or Managers to present and recognize them in the next department meeting. This will provide the recognition to the recipient among their peers as well as encourage others to participate in the program. Our plans are to get these to you by February 2010 for those recipients for 2009.

If you are interested or would like to encourage your staff to become certified, you may contact Tavie Bender, PFS Chairman @ 205-599-3846 or access our website for more information at [www.alabamahfma.org](http://www.alabamahfma.org).

**See page 23 for Certification Exam information.**

# Spring 2010 CPAR Certification Exam

## Testing

The CPAR test will be held on Saturday, May 15, 2010 from 8:30a to 1:00p.

The deadline for registration is March 2010. The CPAR examination is pass/fail and no scores will be released.

If you have any questions, please contact Tavia Bender @ 205-599-3846 or via email @ [tavia.bender@trinitymedicalonline.com](mailto:tavia.bender@trinitymedicalonline.com)

Registration deadline is April 16, 2010

[Register online today!](#)

Registration will begin February 15, 2010.

To sit for the CPAR Exam, you must attend one (1) coaching session. We encourage you to register online. When registering, you are required to select one (1) coaching location date and one (1) test site location for the CPAR Institute Agenda. If you register online, you do not need to print and mail in registration forms. You will receive an email confirmation that will include the locations you selected.

Applications will be available to print and mail in along with deposit. To ensure your application is legible, please print!

## Fees

Total fee: \$50.00

Deposit: \$15.00 due at the time of registration. The remainder (\$35.00) is due by May 15th. You may pay the remainder on the date of the test. We encourage you to register online. You may register and pay online via credit card. If you pay online using your credit or debit card, you will be required to pay in full.

Due to the administrative cost in handling returned checks, **we will no longer accept personal checks.** If you are a Hospital or other Healthcare provider and you are making payment on behalf of employees sitting for the CPAR exam, we will accept a company check.



## 2009 CPAR Recipients

**Crystal Harrison** - Agilis LLC, Mobile  
**Estelle Simmons** - Agilis LLC, Mobile  
**Jessica Johnson** - Agilis LLC, Mobile  
**Koya Pugh** - Agilis LLC, Mobile  
**Demetria Lawrence** - Armstrong & Associates, Mobile  
**Deaitra Palmer** - Atlanta Technical College, Atlanta, GA  
**La Toyna Jackson** - Atlanta Tech. College, Roswell,GA  
**Sherita Mosley** - Baptist Health, Montgomery  
**Wanda James** - Baptist Health, Montgomery  
**Jennifer Richbourg** - Baptist Health, GAFB  
**Sheila Shuford** - Baptist Health System, Millbrook  
**Chris Patterson** - Baptist Health System, Helena  
**DeVarius Jackson** - Baptist Health System, Birmingham  
**Tonia Blanks** - Brookwood Hospital, Birmingham  
**Jason Lowman** - Callahan Eye Foundation, Birmingham  
**Ashley Ponder** - Citizens Baptist, Munford  
**Davis Davis** - DCH, Tuscaloosa  
**Ashley Herink** - DCH, McCalla  
**Tina Tinker** - DCH, Tuscaloosa  
**Lakiesha Parrish** - DST Health Solutions, Birmingham  
**Frances Ryals** - Enterprise Medical Clinic, Enterprise  
**Amanda Causey** - Holloway Credit Solutions - Montg.  
**Marty Deering** - Holloway Credit Solutions - Montg.  
**Sharon Durbin** - Holloway Credit Solutions - Montg.  
**Donna Fomby** - Holloway Credit Solutions - Montg.  
**Tara Hassell** - Holloway Credit Solutions - Montg.  
**Lydia Lopez-Jordan** - Holloway Credit Solutions - Montg.  
**Lindsey Langley** - Holloway Credit Solutions - Montg.  
**Robert Wheeler** - Holloway Credit Solutions - Montg.  
**Nancy Brown** - Holloway Credit Solutions - Montg.  
**Lakesha Caldwell** - Holloway Credit Solutions - Montg.  
**Mary Larch** - Holloway Credit Solutions - Montg.  
**Diane Caldwell** - Huntsville Hospital, Fayetteville, TN  
**Melissa Cooper** - Huntsville Hospital, New Hope  
**Latasha Grays** - Huntsville Hospital, Huntsville  
**Sharon Johnson** - Huntsville Hospital, Hazel Green  
**Sandy Jones** - Huntsville Hospital, Meridianville  
**Nancy Newby** - Huntsville Hospital, Athens  
**Lori Rochester** - Huntsville Hospital, Somerville  
**Loretta Boman** - Marshall Medical Center, Crossville  
**Shirley Bozzell** - Marshall Medical Center, Guntersville  
**Leann Light** - Marshall Medical Center, Arab  
**Tomi Cornelius** - Marshall Medical Center S., Section  
**Phoebie Ceaser** - Medical Center Barbour, Georgetown, GA  
**Valerie Cliatt** - Medical Center Barbour, Eufaula

**Keenya Lawrence** - Medical Center Barbour, Eufaula  
**Amanda Gunter** - Medical Center Barbour, Pooler, GA  
**Lasheena Morris** - Medical Center Barbour, Eufaula  
**Kara Todd** - Neurospince Center - Southeast Alabama Medical Center, Dothan  
**Tahomah Blackmon** - Northport Medical Ctr, Moundville  
**Rachel Bolin** - Northport Medical Center, Fayette  
**Tammie Adams** - Proxsys, Leeds  
**Tracey Hollie** - Proxsys LLC, Hoover  
**Carrol Flanigan** - Proxsys LLC, Hoover  
**Lisa Kohler** - Proxsys LLC, Chelsea  
**Jodi Crisp** - Southeast Alabama Medical Ctr., Dothan  
**Janie Smith** - Southeast Alabama Medical Ctr., Newton  
**Renee Bottomlee** - Southeast Alabama Med Ctr., Kinsey  
**Sanfronia Harley** - Southeast Alabama Medical Center, Enterprise  
**Rachel Harrell** - Southeast Alabama Medical Ctr, Dothan  
**Belinda Herring** - Southeast Alabama Medical Center, Dothan  
**Alice Jackson** - Southeast Alabama Medical Ctr, Dothan  
**Rebecca Thomas** - Southeast Alabama Medical Ctr, Opp  
**Trina Farrey** - Southeast Alabama Medical Ctr, Dothan  
**Pamela Owens** - Southeast Alabama Medical Center, Marianna  
**Angela Crisp** - Southeast Alabama Medical Ctr., Dothan  
**Donna Thornton** - Southeast Alabama Med. Ctr, Dothan  
**JoAnne Escobar** - Southern Bone & Joint Cottownwood  
**Alicia Toliver** - Southern Bone & Joint, Dothan  
**Dennia Banks** - Southern Bone & Joint, Dothan  
**Narry Chum** - Springhill Medical Center, Irvington  
**Sheila Marshall** - Springhill Medical Center, Moss Point  
**Gloria Schmidt** - Springhill Medical Center, Mobile  
**Carolyn Saucer** - Springhill Medical Center, Mobile  
**Erica Roberson** - Bowden, Springhill Memorial, Grand Bay  
**Peggy Walker** - St. Vincent's St. Clair Hospital, Springville  
**Sandra Montgomery** - St. Vincent's East, Birmingham  
**Tracy Braswell** - St. Vincent's Health System, Ashville



continued on page 25

## 2009 CPAR Recipients

**Beverly Moody** - St. Vincent's Health System, Oneonta

**Christy Hare** - St. Vincent's Health System, Odenville

**Mary Tran** - St. Vincent's Health System, Birmingham

**Audra Stephens** - St. Vincent's Health System,  
Oneonta

**Pamela Stephenson** - St. Vincent's Health Syst,  
Altoona

**Mark Hearn** - St. Vincent's Health System, Moody

**Anna Willoughby** -St. Vincent's Health Syst,  
Birmingham

**Sharon Wright** - St. Vincent's Health Syst, Gardendale

**Ethylea Griffith** - St. Vincent's Health System, Ohatchee

**Marilyn Herring** - St. Vincent's Health System, Remlap

**Katrina Hall** - St. Vincent's Health System, Birmingham

**Tamela Skinner** - Saxon - St. Vincent's Hospital,  
Pleasant Grove

**Nicole Stultz** - The Healthcare Authority for Baptist  
Health, Union Springs

**Felicia Wilson** - The Outsource Group, Bessemer

**Jessica Goldsby** - Trinity Medical Center, Birmingham

**Towandra Slaughter** -Trinity Medical Ctr., Birmingham

**Deborah Melvin**,Trinity Medical Center, Birmingham

**Shannon Salters** -Trinity Medical Center, Kimberly

**Stephanie Moon** -Trinity Medical Center, Empire

**Lisa Brown** - UAB, Birmingham

**Phyllis Parker** - UAB Hospital, Helena

**Monique Hill** - UAB Hospital, Centerpoint

**Jacqueline Jefferson** - UAB Medical West, Bessemer

**Barbara Holland** - UAB Medical West, Hueytown

**Krystal Davis** - Virginia College, Gardendale

**Ann Gieger** - Virginia College, Pelham

**Deborah Humphryes** - Virginia College, Adger

**Artia Lapsey** - Virginia College, Birmingham

**Katie Piper** - Virginia College, Hueytown

**Gabrielle Quarles** - Virginia College, Birmingham

**Carmenlita Thornton** - Virginia College, Birmingham

**Nei-Tarsha Mickens** - Tuscaloosa

**Sylvia Doxie** - Snellville, GA

### Editorial Mission

The **Bama Chatter** supports the mission of the Alabama Chapter by serving as a key resource for individuals involved or interested in the financial management of health care.

### Editorial Policy

Opinions expressed in articles or features are those of the author and do not necessarily reflect the view of the Alabama Chapter, the Healthcare Financial Management Association, or the Editor. The Editor reserves the right to edit material and accept or reject contributions whether solicited or not. All correspondence is assumed to be a release for publication unless otherwise indicated.

### Publication Objective

The **Bama Chatter** is the official publication of the Alabama Chapter of HFMA and is written and edited principally to provide members with information regarding Chapter and national activities, current and useful news of both national and local significance, information about seminars and conferences and networking with colleagues, and to serve as a forum for the exchange of ideas and information.

### Article Submission

The **Bama Chatter** encourages submission of material for publication. Articles should be typewritten and submitted electronically to the Editor. The Editor reserves the right to edit, accept or reject materials whether solicited or not. HFMA Founder Points are granted for any articles published in the Bama Chatter.

### Interested in Advertising in the **Bama Chatter**?

The **Bama Chatter** is a quarterly, four-color publication. All four issues are e-letters and are emailed to our entire membership roster.

The **Bama Chatter** is also archived on our website for our membership and outside interested parties to access the information.

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Please refer questions to our editor:  
[ebailey@uabmc.edu](mailto:ebailey@uabmc.edu)